# **Booking Info**

Thank you for considering booking a program with High Country Ski Guides! We look forward to experiencing the mountains with you.

Please read the following information to ensure that you fully understand how payments are made, our booking conditions, our cancellation policy, our mountain weather and conditions policy and our release of liability waiver. Once informed, we would be happy to accept your booking, either by calling our office or by booking on-line.

### **Prices**

Prices are in Canadian Dollars.

#### Sales Tax

Listed prices do not include tax. An additional 5% Federal Goods and Services Tax (GST) will be added to the program total. We will apply the appropriate tax rate when you book.

# **Booking Conditions**

- There is a degree of hazard in all mountain activities. All participants must sign the ACMG waiver of liability prior to commencing any ski program.
- For participants in AST programs, an additional Waiver for Avalanche Canada will also need to be signed.
- High Country Ski Guides reserves the right to change or cancel any itinerary or service at any time due to insufficient enrolment, bad weather conditions or other reasons without penalty. We do our best to keep guests informed of any changes.
- The participation of any person on any program is continually subject to the discretion of the program leader.
- Your physician should clear any health problems that may affect your participation in any program. It is imperative you disclose any medical condition that could put you, your guide or others safety at risk.

 In the unlikely event of an emergency, participants may, depending upon program location, be liable for any rescue or evacuation costs incurred either on their behalf or as a result of their actions.

# **Payment and Deposits**

A \$100 deposit is required to secure your place is due upon booking. The remainder of your fee is due 60 days before the start of your trip or the course. If the course or trip you want to book is within 60 days, then 100% payment is due. You will be invoiced for your payments after you have confirmed your interest in the trip.

**Avalanche training courses** – Online booking and payment via our website

**Private guiding days** – Invoice will be sent via email. Payment can be made with Credit card or Email money transfer

**Hut trips** – Invoice will be sent via email. Multiple payments can be arranged. Payment can be made with credit card or email money transfer.

#### **Included Services**

- Included in the price is pre-trip planning and information.
- Support and information on all the amazing opportunities the Columbia Mountains have to offer.
- Expert local guiding or avalanche instruction from Association of Canadian Mountain Guides and Canadian Avalanche
- Association Professionals.
- Group rescue equipment, including emergency communication devices, 1st aid equipment, maps and GPS devices.

### **Services Not Included**

- Travel to and from ski touring and avalanche course locations.
- Lift tickets at any ski resorts used to access backcountry.
- All gear needed for ski touring, including beacon, shovel, probe, skis/snowboard, boots, touring bindings and all other gear.
- Gear can be rented from <u>Higher Ground Sports</u> in Golden B.C. or <u>Revelstoke Powder</u> Rentals in Revelstoke B.C.
- Food and snacks.

#### **Cancellations**

- If cancelling your program up to 30 days before the program start a \$100 plus tax will be withheld for public and private program cancellations. The remaining course fee will be refunded in the manor that payment was made.
- Cancellations less then 30 days prior to the start of the course the course fee is non refundable.
- We will gladly accept a substitute guest should you not be able to attend provided they
  meet the prerequisites for the program.
- Cancellations must be received in writing (email). Cancellations are only effective once your notification is received by High Country Guides.
- Trip cancellation insurance is recommended. Many credit cards will offer this insurance with a trip payment. See your card information for details.

### PERSONAL FITNESS and GROUP TRAVEL

Our programs rely heavily on the integrity of each individual to assess his or her skill level and physical condition accurately. It is the responsibility of each participant to be aware of the necessary skill and fitness level for a particular trip. When in doubt, please call and discuss this with us! For the protection of yourself and other group members, we reserve the right to deny participation to any unprepared participant at any time of the trip, in which case we cannot offer a refund! In order to accommodate diverse levels of ability and ambition as well as diverse personalities, the decision making of the guide has to be geared towards safety and finding a consensus within the whole group, which may not please each individual participant at all times.